

Conference at a Glance

“Staying Positive in a Negative World”

May 2-4, 2018

Wednesday, May 2 nd , 2018		
11:00 – 12:45		Conference Registration
1:00 – 2:30		Smart Nutrition for the Office Worker – Chef Marshall O’Brien Group
2:30 – 2:50		Break
2:50 – 4:30		Foods That Reduce Stress – Chef Marshall O’Brien Group
4:30 – 6:15		Check into Rooms
6:25 – 6:30		Welcome/Announcements
6:30		Dinner
Thursday, May 3 rd , 2018		
6:30 – 8:00		Breakfast
8:15 – 9:45		Communication: Understanding Beyond the Words Spoken – Martha Roth
9:45 – 10:00		Break
10:00 – 11:30		Finishing Well with an Unhappy Customer – Martha Roth
11:45		Lunch
1:30 – 3:30		Keynote: Stress Management for a Cadillac Ride in a Pothole World – Martha Roth
3:30 – 4:30		Team Building/Hospitality
6:00		Dinner
Friday, May 4 th , 2018		
6:30 – 8:00		Breakfast
8:15 – 9:45		Preventing Escalation - Darrin Krenz
9:45 – 10:00		Break
10:00 – 11:30		Positive De-escalation – Darrin Krenz
11:30		Lunch Wrap up